



Twickenham Plating Group Ltd

Quality Policy Statement

It is the established policy of Twickenham Plating Group Ltd to provide products and service in a manner which conforms to the specific requirements of the company, its customers and any regulatory authority, with the emphasis being on performance, reliability and continuity of quality.

The company operates a formal Quality Management System that conforms to the standard ISO 9001:2008.

Customer Satisfaction is of the uppermost importance and in pursuit of this the management of Twickenham Plating Group Ltd are committed to review and set objectives during the management review process and to continually improve the quality of its services and provide the necessary resources, training and staff awareness to achieve the objectives defined in the Quality Management System .

Signed:

D Hill, Joint Managing Director

Signed:

JJ Hill, Joint Managing Director

Date: *08/06/2009.*