



**TWICKENHAM
PLATING GROUP LTD**

Quality Policy & Objectives

Twickenham Plating Group Limited (TPG) shall define and manage the processes necessary to ensure that all reasonable aspects of Customers requirements and expectations are met, whilst still ensuring the continual growth and profitability of the company and ensuring compliance with all relevant statutory, regulatory, safety and environmental requirements.

As a means of continually improving business performance, TPG has established a Quality Management System (QMS) covering the requirements of ISO 9001: 2008. This QMS, Policy & Objectives shall be set, implemented, maintained, continually reviewed at appropriate intervals, improved and amended where applicable at Management review Meetings and department meetings, regularly monitored by means of Internal Auditing.

This policy & Objectives are communicated to all employees through meetings and is displayed on notice boards throughout the company. Achievement of this policy and objectives is by TPG ensuring that all employees are empowered by training and working environment to ensure that the parts of the business that they control are carried out to the best of their ability. Individual department objectives are detailed in sections of referenced Processes, Operating Procedures & Work Instructions.

Date: 15 March 2012

Signed: Jonathan Hill
Position: Managing Director

Signed: David Hill
Position: Managing Director